

**Application for Service**



*communications (Pty) Ltd*  
 Co. Reg: 2006/012143/07 VAT No. 4420236244  
 ICASA Licence no: 0186/IECS&IECNS/JAN/09  
 Tel: 028 754 6222 Fax: 086 604 8159

**How to get started**

You will require a Mikrotik router to connect to our network. For sites up to approx 10km, the equipment cost is R995 plus R285 installation incl VAT. For longer links over 10km's, the equipment cost is R1,995 plus R570 incl VAT. If you need extras, such as wi-fi routers, ip-phones, surge-protectors, etc. then those costs should be added.

To proceed, please complete all steps. Feel free to call 028 754 6222 if you require assistance. On receipt of your application, we will conduct a geomatic survey before confirming your application.

As a first step, we require a signed copy of the quotation PLUS R1,000 security deposit. We will schedule a suitable time for installation. Please ensure that the PC you will be using is on site. You will need to be present during the installation to check that you are satisfied that all functions are working properly. You will be asked to sign off the installation and to pay for the balance of the equipment and installation charges plus the first month's fees. If you have any difficulties thereafter, we are able to provide remote technical support.

Important information regarding payments: The balance due, including any variations PLUS the first month's fee, is payable on the day of installation - after which your account will be activated.

Your account is a pre-paid account. We process debit orders on the second-last working day each month. Telephone usage is debited from a call account that is pre-paid. If you pay manually by EFT, please ensure that the account is paid before the first of the month to avoid service disruption. All other invoices are payable on presentation or within 3 days. We are not credit providers. Where an account remains unpaid, we reserve the right to disconnect the account and to retrieve any equipment supplied to defray expenses.

|                                     |                                                                                                                                          |
|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| <i>tick</i>                         | <b>Equipment Options - Client Premises Equipment</b>                                                                                     |
| <input type="checkbox"/>            | I <b>already own</b> equipment - please arrange a visit to check if it is suitable.                                                      |
| <input type="checkbox"/>            | I <b>want to purchase</b> the recommended <b>Mikrotik</b> equipment, with remote support. Please draw up a quotation for me to consider. |
| <i>terms &amp; conditions apply</i> |                                                                                                                                          |

Signature: \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Please complete, sign and fax all 4 pages to 086 604 8159**

**SERVICE OPTIONS** (please tick the column indicated alongside your selected service/s)

| <b>HOTSPOT - HOLIDAY &amp; casual internet access, pre-paid</b> |                                                      |             |               |                 |
|-----------------------------------------------------------------|------------------------------------------------------|-------------|---------------|-----------------|
| <i>tick</i>                                                     | <b>Pre-Paid Casual</b>                               | <b>rate</b> | <b>V.A.T.</b> | <b>pre-paid</b> |
|                                                                 | 100 MB bandwidth for HOTSPOT internet access         | 35.09       | 4.91          | 40.00           |
|                                                                 | 200 MB bandwidth for HOTSPOT internet access         | 70.18       | 9.82          | 80.00           |
|                                                                 | 500 MB bandwidth for HOTSPOT internet access         | 175.44      | 24.56         | 200.00          |
|                                                                 | 1 GB (1000 MB) bandwidth for HOTSPOT internet access | 350.88      | 49.12         | 400.00          |

Data never expires. Top up via our office during working hours.

HOTSPOT BOOSTER - our smaller Mikrotik units can also be used for hotspot access. Please visit our office for information and pricing on units that connect your workstation to the internet using our casual bandwidth. Note that support is not included for D-I-Y but that our technicians may be able to assist at standard rates. ( We DO provide remote support on our preferred Mikrotik equipment - where we can dial into connected units to ensure/confirm that internet access is being delivered correctly to your site).

*EasyComs HotSpots do provide for instant access via the landing page once you connect.*

| <b>FAST Packages - 24-month contract &amp; debit order **</b> |                                                          |             |               |                |
|---------------------------------------------------------------|----------------------------------------------------------|-------------|---------------|----------------|
| <i>tick</i>                                                   | <b>Subscription contract packages ( monthly )</b>        | <b>rate</b> | <b>V.A.T.</b> | <b>monthly</b> |
|                                                               | H0 < 512 kbps STARTER - 1 GB data p/m & email address    | 121.93      | 17.07         | 139.00         |
|                                                               | H1 < 512 kbps BASIC - 2 GB data p/m & email address      | 183.33      | 25.67         | 209.00         |
|                                                               | H2 < 512 kbps BASIC - 3 GB data p/m & email address      | 218.42      | 30.58         | 249.00         |
|                                                               | H3 < 512 kbps PRO - 5 GB data p/m & email address        | 321.61      | 45.03         | 366.64         |
|                                                               | T1 < 512 kbps Telephone Line, W-DSL Internet 1GB & email | 250.00      | 35.00         | 285.00         |
|                                                               | T2 < 512 kbps Telephone Line, W-DSL Internet 2GB & email | 292.40      | 40.94         | 333.34         |

Unused bandwidth accumulates but is non-refundable. Top-up packages available at 20c/MB.

| <b>FASTER Packages - 24-month contract &amp; debit order **</b> |                                                                |             |               |                |
|-----------------------------------------------------------------|----------------------------------------------------------------|-------------|---------------|----------------|
| <i>tick</i>                                                     | <b>Professional contract packages ( monthly )</b>              | <b>rate</b> | <b>V.A.T.</b> | <b>monthly</b> |
|                                                                 | F0 < 1024 kbps with 3 GB data per month, 2 email address       | 297.37      | 41.63         | 339.00         |
|                                                                 | F1 < 1024 kbps with 5 GB data per month, 2 email address       | 519.00      | 72.66         | 591.66         |
|                                                                 | F2 < 1024 kbps, 10 GB data p/m, 3 emails, tel call a/c & line  | 705.44      | 98.76         | 804.20         |
|                                                                 | F3 < 2048 kbps, 15 GB data p/m, 4 emails, tel call a/c & line  | 870.00      | 121.80        | 991.80         |
|                                                                 | F4 < 2048 kbps, 20 GB data p/m, 5 emails, tel call a/c & line  | 1078.51     | 150.99        | 1229.50        |
|                                                                 | F5 < 2048 kbps, 50 GB data p/m, 10 emails, tel call a/c & line | 2164.04     | 302.96        | 2467.00        |

Unused bandwidth accumulates but is non-refundable. Top-up packages available at 20c/MB.

\*\* All packages are pre-paid 24-month contracts, subject to 20 working days' written notice of cancellation plus, to terminate an active contract, a cancellation charge of 20% of the remaining term will apply.

| <b>TELEPHONE LINES ARE AVAILABLE - no waiting ! Line rentals only R114.00 incl VAT p/month.</b>                                                                                                                                                                                                                                                                          |  |  |  |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| <b>One telephone line is included in these packages: T1; T2; F2; F3; F4; F5; uncapped 1 &amp; 2 meg</b>                                                                                                                                                                                                                                                                  |  |  |  |  |
| <b>The telephone line, combined with fast internet &amp; email, is an offer that expires Dec 2012.</b>                                                                                                                                                                                                                                                                   |  |  |  |  |
| <b>International call rate examples - USA 18c per min; New Zealand 18c per min.</b>                                                                                                                                                                                                                                                                                      |  |  |  |  |
| <b>Your telephone line depends on a correctly set up ip-phone and call points in your account .</b>                                                                                                                                                                                                                                                                      |  |  |  |  |
| Service-Level Agreements can be drawn up to suit your business needs, including support & maintenance. Contact us for quotations on switchboards, call plans, telephone number reservation and extensions to suit. Business VPN's - we can set up your remote staff with monitoring and management tools. Online backup services. Domain management - webpage and email. |  |  |  |  |
| NEW! Unused bandwidth accumulates for use in the future. Top-up packages available at 20c/MB.                                                                                                                                                                                                                                                                            |  |  |  |  |
| Non-Resident's discount for cash upfront e.g.: buy >6 months, get one month free (pay for 5 months).                                                                                                                                                                                                                                                                     |  |  |  |  |
| Line speeds up to 10Mbps are available - contact our office if you need more speed !                                                                                                                                                                                                                                                                                     |  |  |  |  |
| Our office number is 028 754 6222 or 028 754 1443.                                                                                                                                                                                                                                                                                                                       |  |  |  |  |

| <b>UNCAPPED packages - 24-month contract &amp; debit order</b> |                                                                   |             |               |                |
|----------------------------------------------------------------|-------------------------------------------------------------------|-------------|---------------|----------------|
| <i>tick</i>                                                    | <b>Line rental subscription</b>                                   | <b>rate</b> | <b>V.A.T.</b> | <b>monthly</b> |
|                                                                | <b>Uncapped 384</b> , 2 email addresses, remote support           | 584.21      | 81.79         | 666.00         |
|                                                                | <b>Uncapped 512</b> , 3 email addresses, remote support           | 681.58      | 95.42         | 777.00         |
|                                                                | <b>Uncapped 1 Meg</b> , 1024 kbps, 5 emails, tel call a/c & line  | 1314.91     | 184.09        | 1499.00        |
|                                                                | <b>Uncapped 2 Meg</b> , 2048 kbps, 10 emails, tel call a/c & line | 1753.51     | 245.49        | 1999.00        |

Signature: \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

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**Applicant's Details - please complete all fields**

Name: \_\_\_\_\_ ID number: \_\_\_\_\_

Company Name: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Street Address: \_\_\_\_\_

Tel: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_

Current e-mail address: \_\_\_\_\_

**New email addresses requested - @ R37.62 p/m per email unless included in a package**

1st email address : \_\_\_\_\_

2nd email address : \_\_\_\_\_

3rd email address : \_\_\_\_\_

4th email address : \_\_\_\_\_

5th email address : \_\_\_\_\_

6th email address : \_\_\_\_\_

7th email address : \_\_\_\_\_

8th email address : \_\_\_\_\_

9th email address : \_\_\_\_\_

10th email address : \_\_\_\_\_

I need a network switch to connect more than 1 PC (Yes/No) \_\_\_\_\_

Other requirements:

Signature: \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Thank You!**

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**BANK DEBIT ORDER INSTRUCTION – AUTHORITY given to  
EasyComs Communications**

Name (Debtor) \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
 Address \_\_\_\_\_ Signatory name \_\_\_\_\_  
 \_\_\_\_\_ Contact Tel \_\_\_\_\_  
 \_\_\_\_\_

**The details of my bank account are as follows:**

BANK \_\_\_\_\_  
 BRANCH/TOWN \_\_\_\_\_  
 TYPE OF A/C (savings,current, transmission): \_\_\_\_\_  
 ACCOUNT NAME: \_\_\_\_\_  
 ACCOUNT NO. : \_\_\_\_\_

I/we hereby request and authorize you to draw against my/our account with the above-mentioned bank (or any other bank or branch to which I/we may transfer my/our account) the sum of \_\_\_\_\_ (state amount in words) and/or any variable amount.

All such withdrawals from my/our account by you shall be treated as though they had been signed by me/us personally.

I/we the undersigned, "instruct" and authorize your agent Netcash (Pty) Ltd, to draw against my/our account. I/we understand that if bank details have been supplied the withdrawals authorized here will be processed by BankServ. I/we also understand that details of each withdrawal will be printed on my/our statement.

I/We agree to pay any banking charges relating to this debit order instruction. I/we also understand that, should my/our debit order fail for any reason, my/our services will be suspended and a penalty fee will be charged to my/our EasyComs account. I/we also agree that if my/our account is suspended due to it being in arrears, that my/our services will be activated when my/our payment (in full) reaches EasyComs bank account. I/we will email proof of payment/s to admin@easycoms.co.za

This authority may be cancelled by means of giving you thirty days notice in writing, sent by pre-paid registered post, but I/we understand that I/we shall not be entitled to any refund of amounts, which you have withdrawn whilst this authority was in force if such amounts were legally owing to you.

**Assignment:**

I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party

Signature: \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS